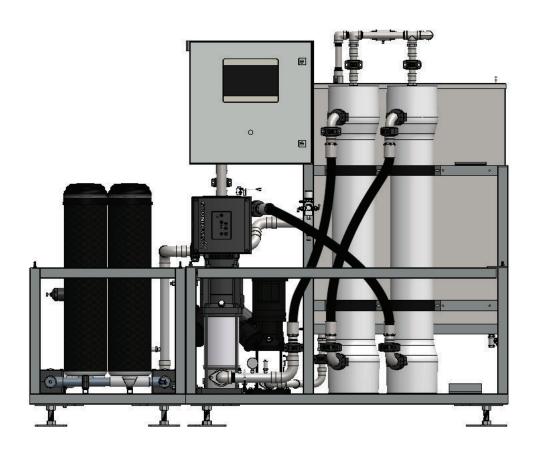


# **REVERSE OSMOSIS**

SPOT-FREE RINSE SYSTEM

## **Instruction Manual**

REV3.00



For Further Assistance Please Contact innovateIT Car Wash Equipment LLC 518-741-4200 option 2 support@innovateITcarwash.com

## Table of Contents

1.	Inti	roduction	1		
	1.1	Warranty	1		
	1.2	Safety Information	1		
		1.2.1 Notifications & Symbols	2		
2.	System Overview				
	2.1	Features & Functions	3		
	2.2	System Specifications	7		
3.	Installation				
	3.1	Installation Preparation	9		
	3.2	Mechanical Installation	10		
		3.2.1 Installing Carbon Block Skid	10		
		3.2.2 Installing Air Supply	11		
		3.2.3 Installing Water Lines	11		
	3.3	Electrical Installation	12		
4.	Startup & Operation				
	4.1	System Startup	16		
		4.1.1 Turning On Air & Power Supply	16		
		4.1.2 Turning On Water Supply & Purging Carbon Blocks	16		
		4.1.3 Purging The Production & Transfer Pumps	17		
		4.1.4 Filling The Tank	19		
		4.1.5 Tank Transfer & Secondary Pump Purging	19		
	4.2	System Operation	20		
5.	Service & Maintenance				
	5.1	Service Schedule	21		
6.	Tro	ubleshooting	23		
7	Spa	are Parts	26		
	7.1	Recommended Spare Parts	26		
	7.2	Spare Part Replacement	26		
Ар	penc	lix 1 - RO System Identification	30		
Ар	pend	lix 2 - Electrical Schematic	36		
Ар	pend	lix 3 - HMI Screens	48		
Δn	nenc	lix 4 - Glossary of Terms	51		

## Introduction

#### 1. Introduction

The manufacturer innovateIT Car Wash Equipment LLC is committed to the continuous improvement of its equipment construction quality and the safe operation of its equipment.

#### 1.1 Warranty

This manual covers the installation, intended use, and maintenance of the Reverse Osmosis (RO) Spot-Free Rinse System. Misuse or improper operation of this device will void the manufacturer's warranty.

The RO Spot-Free Rinse System is covered by a 1-year limited warranty from the date of shipment. This warranty shall be void and of no effect if:

- Any installation defect that was apparent or ascertainable at the time of installation was completed but was not promptly reported to innovateIT Car Wash Equipment LLC.
- Damage occurs due to the customer's failure to observe any instructions from innovateIT Car Wash Equipment
  or an authorized distributor and/or requirements of the manufacturer with respect to the product.
- · The breach results from misuse of the equipment as outlined in the instruction manual.

When purchasing through a distributor, please ask about their warranty coverage on the unit.

## 1.2 Safety Information

The instructions in this manual provide you with the information necessary to install and operate the RO System. Before starting installation, the instruction manual should be carefully read and understood. This relates to all RO System documents from innovateIT Car Wash Equipment.

The basic pre-requisite for safe working is compliance with all the safety and handling instructions stated in this manual. Furthermore, follow all local accident, hazard prevention regulations or general safety regulations when installing and operating the RO System.

The equipment's operation, maintenance, and troubleshooting must only be carried out by trained personnel. Personnel be able to interpret a wiring diagram, use a multimeter to read AC and DC power, and apply Lock Out Tag Out (LOTO) safety procedures specific to the equipment.

Eye protection should be worn at all times when operating the RO System, as the unit includes high pressure water lines and membrane housings which may leak if fittings loosen over time.

Electrical installation must adhere to local codes and the National Electrical Code, ANSI/NFPA 70 for electrical wiring. To avoid electrical shock hazards, do not operate this device when electrical enclosures are open and energized. Electrical power must be shut off and a lock-out procedure utilized to ensure all electrical power is disabled before performing maintenance to any portion of the system.

Plumbing installation must adhere to a local code and Uniform Plumbing Code (UPC), and plumbing connections and drains must adhere to local standards and facility codes.

Do not remove any Caution, Warning, or any other descriptive labels from the RO System. Do not operate this device in

an explosive environment or in the presence of flammable materials.

Movement or vibrations during shipment may cause connections to loosen. Check all connections before starting up a unit.

Do not operate this unit in an environment where water temperatures may be below 40°F or above 80°F.

This equipment is intended for installation in ordinary locations, by the National Electrical Code, ANSI/NFPA 70, where the ambient temperature does not exceed 104°F maximum.

innovateIT Car Wash Equipment LLC does not accept liability for accidents or damages due to negligence or disregard for the instructions in this manual. Also, the Company does not accept liability for damages due to improper use of the equipment.

This instruction manual should always be kept in a safe and easily accessible place near the equipment's site of installation and operation, and be available for the operator at the user site at any time.

If the manual is damaged, lost, or misplaced, you should immediately request a new copy from innovateIT Car Wash Equipment LLC.

### 1.2.1 Notifications & Symbols



**DANGER** indicates a hazardous situation which, if not avoided, will result in death or serious injury.



WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.



CAUTION indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

NOTE

**NOTE** is used to address practices not related to physical injury.

# System Overview

## 2. System Overview

Reverse Osmosis Spot-Free Rinse Systems address the need for pure, mineral-free water to enhance the wash process's efficiency and effectiveness. This system directly contributes to maintaining consistent water quality, reducing maintenance needs, and optimizing operational costs by mitigating the adverse effects of hard water on both the vehicles being washed and the car wash equipment itself.

Municipal water contains a variety of dissolved minerals, such as calcium, magnesium, and sodium, which contribute to water hardness and can leave spots and residues on vehicles after drying. An RO System filters these minerals out, producing pure water (permeate) that results in a spot-free rinse.

The quality of municipal water can also vary significantly due to seasonal changes, local water treatment variations, and infrastructure quality. An RO system ensures that the rinse water quality is consistently high, irrespective of the incoming water's condition, by removing up to 99% of dissolved solids and impurities.

The use of this high-quality RO water can also reduce chemical usage and extend the life of car wash equipment. Since the water is purer, it is more effective at rinsing away soap and residues, which can lead to a reduction in chemical costs. Additionally, the pure water without minerals prevents the buildup of scale and corrosion in pipes and nozzles, reducing maintenance requirements and extending the operational lifespan of the equipment.

#### 2.1 Features & Functions

innovateIT Car Wash Equipment LLC has developed a high-efficiency Reverse Osmosis Spot-Free Rinse System to provide spot-free rinse service for express car wash applications.

The system uses a 'Flow on Demand' control algorithm to adjust pressure on the membranes by varying pump speed, which automatically generates the required RO for the demand of the car wash. This allows the pump to operate at lower pressures for longer periods, increasing membrane life and reducing pump cycling. Additionally, it avoids short cycling the pump, ensuring the unit runs efficiently even during periods of low or intermittent car wash tunnel volume.

This approach produces high-quality spot-free rinse water with maximum operating efficiency. It also allows for the use of a reduced-size RO storage tank which is fully integrated into the RO stainless steel stand. The integrated system eliminates the cost of buying and installing large buffer storage tanks needed to meet the high-volume tunnel demand at busy washes.

The tank level sensor (pressure transducer) generates the request for the RO production flow rate, which varies based upon the RO storage tank level.

In addition, the Grundfos VFD pump allows the unit to produce a minimum flow of 10 GPM for Standard Flow units and 15 GPM for High Flow units at 40F feed water temperature to ensure consistent flow for the wash even in extremely cold winter climates. Figure 2.1 - 1 shows the range of permeate flow that the RO System produces over a range of feedwater temperature.

The RO System utilizes fixed orifices on the recirculation and reject lines to provide a 60/40 split of recirculation to reject flow, maximizing fresh water usage.

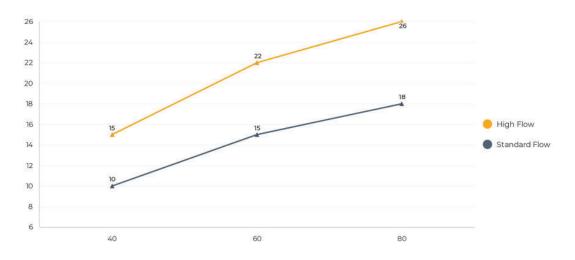


Fig. 2.1 - 1 - Permeate flow based on feed temperature

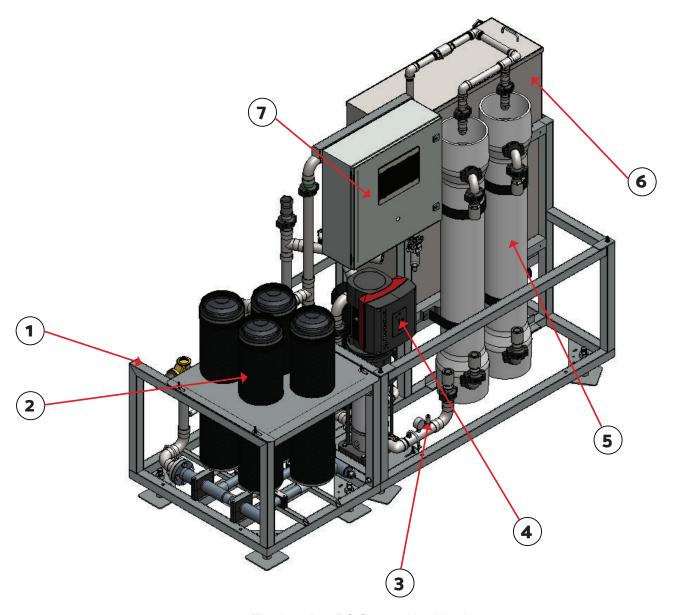


Fig. 2.1 - 2a - RO System identification

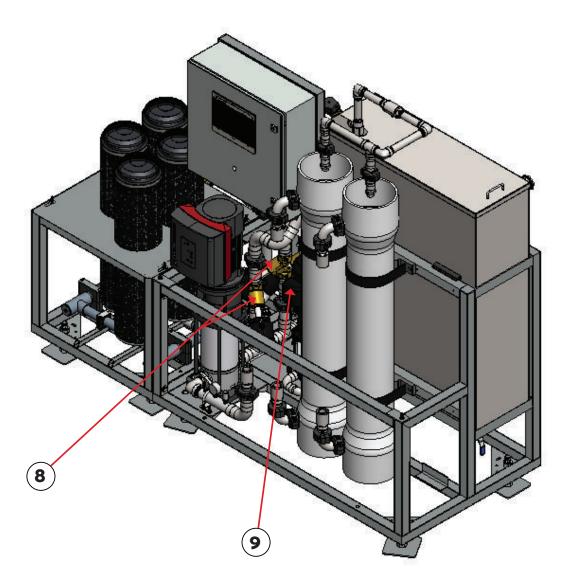


Fig. 2.1 - 2b - RO System identification

Table 2.1 - 1 - RO System component features and functions

#	Component	Features/Functions
1	Stainless Steel Frame	- Stainless steel construction maximizes durability and equipment longevity
2	Carbon Blocks	<ul> <li>Removes chlorine and chloramines from municipal water, which are the leading causes of premature fouling of membranes</li> <li>Filters are designed to be serviced from the top, making them quick and easy to replace</li> </ul>
3	Process Sensors	- A variety of sensors including flow switches, pressure transducers, and pressure switches are used within the 'Flow on Demand' algorithm to provide seamless operation and maximum process feedback
4	Production Pump	- A reliable 7.5HP Grundfos VFD pump allows the system to produce 'Flow On Demand' by varying pump speeds to match wash demand
5	Membranes	<ul> <li>Large capacity 8" membranes provide a larger filtration surface area than traditional 4" membranes and a reliable supply of permeate water across a range of feedwater temperatures</li> <li>Simple series flow path allows for rapid troubleshooting</li> </ul>
6	Buffer tank	- 100 gallon on-skid tank with pressure transducer for tank level indication - Eliminates the need for additional external storage
7	Electrical Enclosure	<ul> <li>Includes PLC, HMI, and mechanical disconnects from main power supply</li> <li>Converts 480VAC 3PH power to 24 VDC power for the HMI, PLC, and air solenoids</li> <li>Built-in HMI provides feedback on system operation</li> <li>Allows for rapid troubleshooting and fine-tuning of system performance</li> <li>PLC controller utilizes 'Flow on Demand' algorithm to match permeate production to the demand in the car wash</li> </ul>
8	Process Valves	- Reliable angle valves for process automation
9	Transfer (Re-Pressurization Pump)	<ul> <li>Included on the system skid</li> <li>Pulls RO water from the storage tank and delivers RO flow to the wash</li> <li>Activated based on a request signal from the tunnel controller.</li> </ul>

## 2.2 System Specifications

Table 2.2 - 1 - RO System specifications

	Standard Flow	High Flow	
Production (GPD)*	25,920	37,440	
Membranes (Qty)	2	3	
Permeate Flow*	18 GPM	26 GPM	
Reject Flow*	12	18	
Production Pump Size	7.5	HP	
Transfer (Re-Pressurization) Pump Size	1.5	HP	
Inlet Size	1.5" FNPT		
Permeate Outlet	1.0" FNPT		
Reject Outlet	1.5" FNPT		
Water Temperature	40°F - 80°F		
Water Supply	30GPM @ 40-60PSI	45GPM @ 40-60PSI	
Air Supply (Clean, Dry Air)	3 SCFM @ 80-100PSI		
Voltage**	480 VAC/3PH 24 VDC		
Max Current	20 A		
Dimensions	92" w x 70" h x 36.5" d	92" w x 70" h x 45" d	

<sup>\*</sup> Production rates based upon the supply of 77F softened water

#### NOTE

Failure to properly pre-treat the water may result in reduced membrane life and premature membrane failure and is not covered under the limited warranty.

<sup>\*\* 480</sup> VAC 3PH power with ground from the facility. Review the electrical schematic for required current ratings and integration of the system controller. The primary RO Production Pump is 7.5 HP, and the Transfer (Re-Pressurization) Pump is 1.5 HP. RO Power requirement is 20A, 3 Phase 480VAC fed by a trip class 10 or higher. Wiring and conduits as allowed by local code and NEC-70.

Table 2.2 - 2 - Feed water limits and recommended pre-treatment approach

Specification	Limit	Recommended Pre-Treatment
Water Hardness	< 1 grain	Ion-exchange Water Softener
Iron (Fe)	< 0.5 mg/L	Iron Filter
Iron Ferrite	0.05 mg/L	Iron Filter
Free Chlorine (Cl2)	< 0.1 mg/l 0.1 PPM	Activated Carbon
Turbidity (dirt) - (NTU)	< 0.2 NTU	Ultrafiltration (UF)/Microfiltration (MF)/Multimedia Filtration (MMF)
Manganese (Mn)	< 0.05 mg/L	Ion-exchange Water Softener
Hydrogen Sulfide (H2S)	> 0.0 mg.L	Oxidation, Aeration
Organics	> 0.0 mg/l	Activated Carbon
Total Dissolved Solids	1,000 mg/l (max)	Feed water must be below 1000 mg/l

## Installation

#### 3. Installation

Installation of the RO System must conform to local plumbing, electrical, and sanitation codes. The customer is responsible for obtaining all permits and ensuring the following conform to all state and local codes before installing the RO System.

#### 3.1 Installation Preparation

- Locate where the equipment will be installed with your installer. The RO System should be located 4-6 inches from the back wall.
- Use 200 psi hose (Eaton BOSFLEX or equivalent) and heavy-duty stainless steel hose clamps on every connection to ensure reliable operation.
- Lines should be positioned to minimize bends and lines from tanks should hang in a manner to minimize loading on the stainless fittings. The municipal water line and the line out to the wash should be roughly 3 feet from the floor. The Reject line should be roughly 6 feet from the floor.
- If needed, install additional clamps or hose supports to RO frame to reduce movement of hoses during operation.
- All water drains and overflow lines must drain to the floor drain. The RO System plumbing is constructed to allow a visual indication of water flowing to the drain to help diagnose proper system operation. The RO tank has a 2 inch female overflow plug.

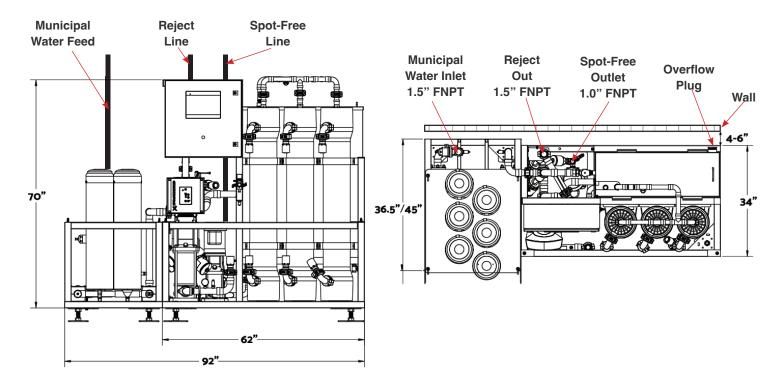


Fig. 3.1 - 1 - RO System dimensions and connection locations (Standard Flow/High Flow)

### 3.2 Mechanical Installation

#### **WARNING!**

Do not attempt to remove the carbon filter cover if the pressure in the housing is not zero. If the cap is removed while the unit is pressurized, the cap could cause serious injury or death.

### 3.2.1 Installing Carbon Block Skid

The carbon block skid is shipped separate from the main RO skid. Perform the following steps for locating and interfacing the carbon block skid to the main RO skid.

- 1. Line up the carbon block skid to the left of the main RO skid and use the leveling feet to ensure both the frames are level and at the same height.
- 2. Loosen the groove coupling.
- 3. Slide the carbon block groove nipple to the groove coupling and tighten back up (Fig. 3.2.1 1)
- 4. Bolt the carbon block skid to the RO skid using (4) 4-inch bolts.
- 5. Route the two cables with DIN connectors, located at the electrical enclosure and labeled "In" and "Out" to the inlet and outlet pressure transducers on the carbon block skid.

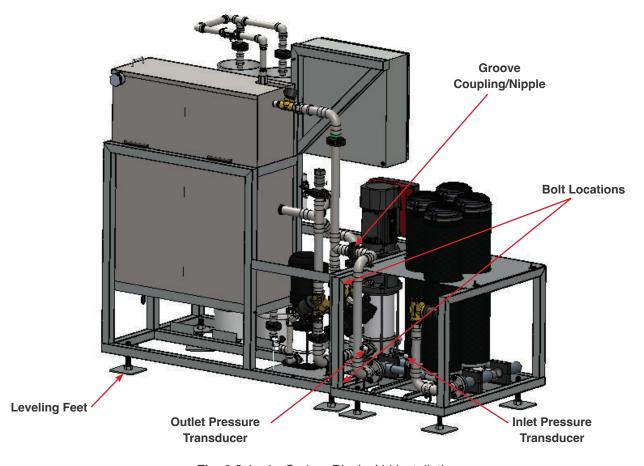


Fig. 3.2.1 - 1 - Carbon Block skid installation

## 3.2.2 Installing Air Supply

Install an air supply to the 1/4" push connector air regulator. Verify air supply can supply 3CFM at 80-100 psi, and adjust the air regulator to 80-100 psi (Fig. 3.2.2 - 1).

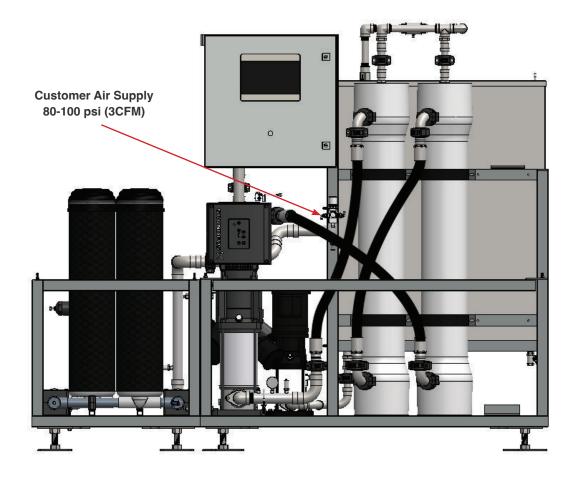


Fig. 3.2.2- 1 - Air regulator supply line connection

### 3.2.3 Installing Water Lines

- Connect a 1.5" MNPT hose to the municipal water inlet (Fig. 3.2.3 1). Verify municipal water can supply 40GPM @ 40-60 psi (see Table 2.2 - 1).
- 2. Connect a 1.5" MNPT hose to the Reject Outlet (Fig. 3.2.3 1). Reject water should be plumbed to either a reject tank, high-pressure pump stand, or drain.
- 3. Connect a 1" MNPT hose to the Spot-Free Outlet (Fig. 3.2.3 1). The Spot-Free Outlet can be plumbed directly to a single applicator in the wash or to a solenoid bank that supplies spot-free water to multiple applicators.
- 4. (Optional) Connect a 2" MNPT hose to the Drain Port (Fig. 3.2.3 1).

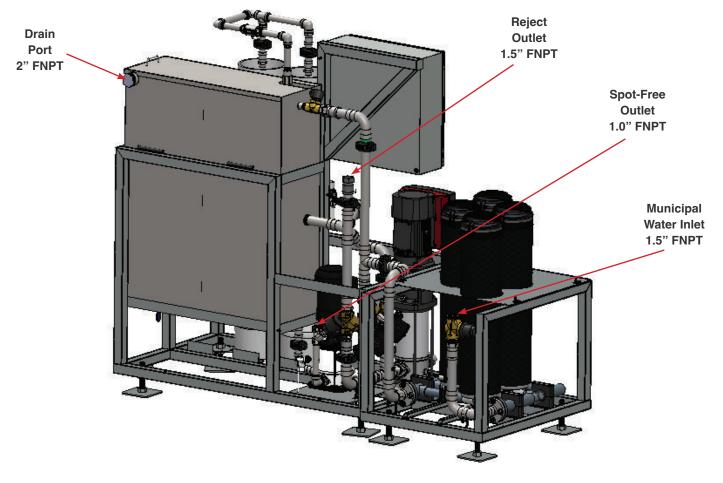


Fig. 3.2.3 - 1 - Water line connections

## 3.3 Electrical Installation

#### **A** WARNING!

Electrical installation to be performed by a qualified electrician. Follow all local codes.

The electrical schematics and connection points in the controller are designated in Appendix 2. The Main Control Disconnect (DS1) is used to disconnect all power to the unit. All penetrations should be made through the bottom of the enclosure.

#### NOTE

Each electrical enclosure has a serial number located inside the controller on the lower left side of the enclosure door. This number should be referenced when requesting support on the RO System, as this number links to both the controller software and hardware.

#### **MARNING!**

The Main Disconnect power must be turned off at the disconnect switch on the front of the enclosure before opening the RO System controller for maintenance.

1. Locate customer network interface (Fig. 3.3 - 1) and connect RJ-45 network cable. This will provide innovateIT Car Wash equipment with VPN remote access to the system.



Fig. 3.3 - 1 - Customer network interface location

2. Connect wires from the tunnel controller to command the RO unit to supply water to terminals 1003A and 1003C (Fig. 3.3 - 2).

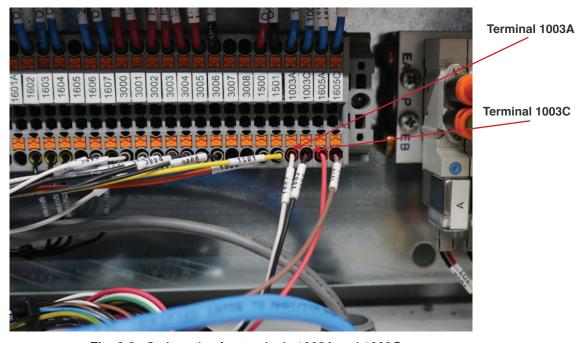


Fig. 3.3 - 2 - Location for terminals 1003A and 1003C

3. Land 1003A on the common terminal of a relay. Land 1003C on the normally open terminal relay in the tunnel controller. (Fig. 3.3 - 3).

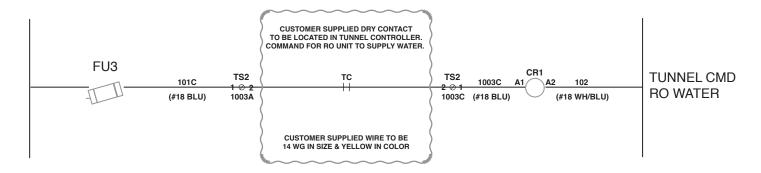


Fig. 3.3 - 3 - Wiring schematic for terminals 1003A and 1003C

- Locate power supply knockout location (lower left). Drill and install a cable gland for 480VAC 3PH power supply.
- Run customer supplied power (480VAC/3PH) to DS1 according to the system schematic (Fig. 3.3 5).

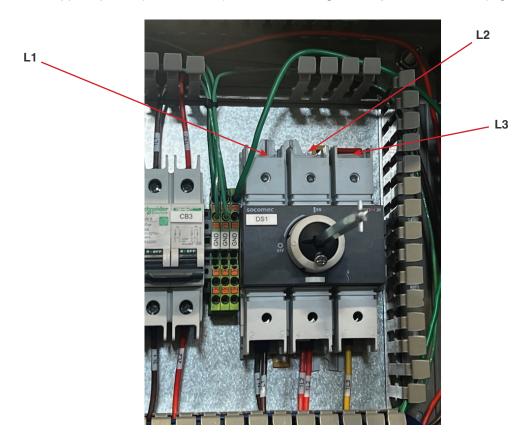


Fig. 3.3 - 5 - Customer 480VAC/3PH connection

6. Check the direction of rotation of the **Transfer Pump** motor by bump starting the MS1 contact (Fig. 3.3 - 6). The correct direction of rotation is indicated by the arrows on the motor fan cover (Fig. 3.3 - 7). The pump should rotate counter-clockwise when viewed from the motor end. This needs to be done by the electrician prior to completing electrical installation.



Fig. 3.3 - 6 - MS1 contact location

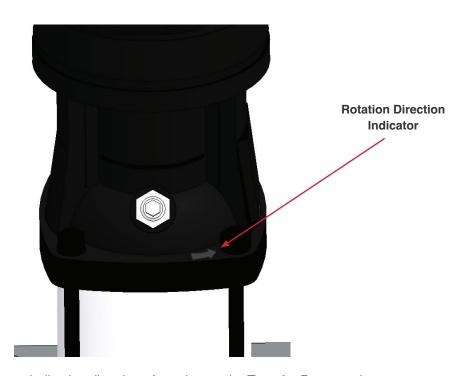


Fig. 3.3 - 7 - Arrow indicating direction of rotation on the Transfer Pump casing

7. If the pump fan rotates clockwise, stop the pump, turn off the Main Disconnect and the utility supply power, and interchange any two of the incoming 480VAC/3PH supply wires.

# Startup & Operation

## 4. Startup & Operation

#### NOTE

Ensure all steps and precautions in Section 3 have been completed before starting up the RO System.

Verify phase rotation from utility power supply to the RO System. This is critical for pump rotation to operate correctly.

Going to START mode (which starts the RO pump) before purging air from the pump can result in a compromised pump shaft seal or, if left long term, may require the pump to be replaced.

### 4.1.1 Turning On Air & Power Supply

#### NOTE

Confirm the proper supply voltage on all three phases using a multi-meter.

- 1. Verify all drain ports are closed (membrane housing, carbon manifold, and RO tank). The ball valves are perpendicular to the unit when closed, and inline when open. See Appendix 1 for drain valve locations.
- 2. Turn on air supply to the RO System and set the air regulator to 80 psi.
- 3. Turn on the utility power from the wash to the RO System.
- 4. Open electrical enclosure and turn on all breakers. Ensure all 4 thermal fuses are pressed in.
- 5. Turn 480VAC Main Disconnect switch on the front of the electrical enclosure to the ON position.
- 6. Wait for the HMI Overview Screen to appear. Verify the HMI screen is the same as the one in fig. 5 2. If not, please contact **support@innovatelTcarwash.com** for more information.
- 7. Confirm positions of Process Valves.

## 4.1.2 Turning On Water Supply & Purging Carbon Blocks

- 1. Partially open your municipal water supply line ball valve to allow water to flow into the system.
- 2. Verify the pressure at the **Inlet** and **Outlet** of the carbon filter on the HMI (see Fig. 4.1.3 1).
- 3. Press down the red air valve on top of each of the carbon filter housing covers to bleed air out of the system. Release the air valve when water stream is emitted from the red valves. This process may take 10-15 MINUTES or more but it is a critical step to protect the system during initial start-up or after any maintenance during which air could enter any part of the system. (do not pull or remove yellow tag)
- 4. Press down the red air valve on top of each of the carbon filter housing covers to bleed air out of the system. Release the air valve when water stream is emitted from the red valves. This process may take 10-15 MINUTES or more but it is a critical step to protect the system during initial start-up or after any maintenance during which air could enter any part of the system. (do not pull or remove yellow tag).

## 4.1.3 Purging The Production & Transfer Pumps

#### NOTE

You may hear a loud noise as the membranes pressurize and the top and bottom ports seat themselves.

- On the **OVERVIEW** screen of the HMI, press the **STOP** button followed by the **MANUAL** button to put the system into MANUAL mode.
- 2. Navigate to the AIR VALVE TESTING PAGE (see Fig. 4.1.3 1) by pressing the square in the upper right corner of the HMI.

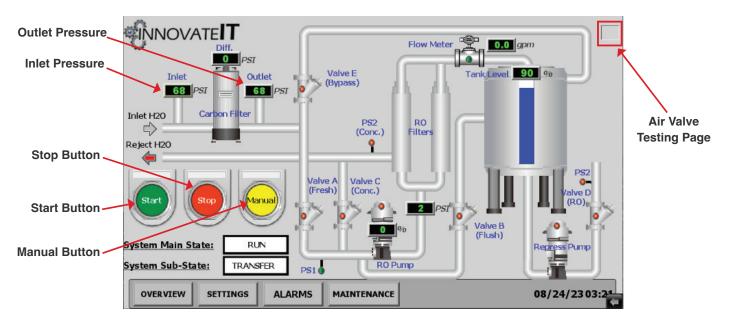


Fig. 4.1.3 - 1 - HMI Overview Screen and Air Valve Testing Page location

- 3. Open Valve A and Valve C to allow water to flow to the Production Pump and through the membranes (Fig. 4.1.3 - 2)
  - Valve A needs to remain open while priming the Production Pump. This allows water to start filling the RO storage tank and for municipal water to saturate the membranes.
- 4. Once water can be seen flowing into the tank from the membranes, fully open your municipal water supply line
- 5. Loosen the Production Pump priming vent plug with a 10mm wrench until there is a constant stream of water, then tighten the vent plug to close (Fig. 4.1.3 - 3).

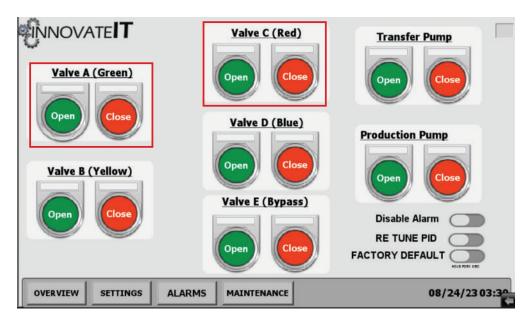


Fig. 4.1.3 - 2 - Air Valve Testing Page

- 6. Once the tank level is about 25% filled (visually check), close Valves A and C.
- 7. Loosen the Transfer (Re-Pressurization) Pump priming vent plug with a 10mm wrench until there is constant stream of water, then tighten the vent plug to close (Fig. 4.1.3 - 2).

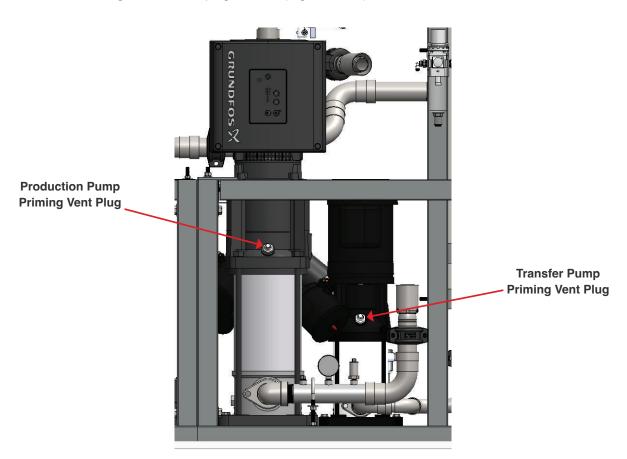


Fig. 4.1.3 - 3 - Production and Transfer Pump priming vent plug location

### 4.1.4 Filling The Tank

- Return to the **OVERVIEW** screen and ensure the system is in **MANUAL** mode.
- 2. Navigate to the MAINTENANCE screen.
- 3. Press the **START** on the **TANK FILL** (Fig. 4.1.4 1).
  - Running the **TANK FILL** will open the bypass valve and fill the tank with concentrate water (not permeate).
- 4. Once the tank reaches the desired fill level (just below the overflow plug), press SET on the TANK SPAN.

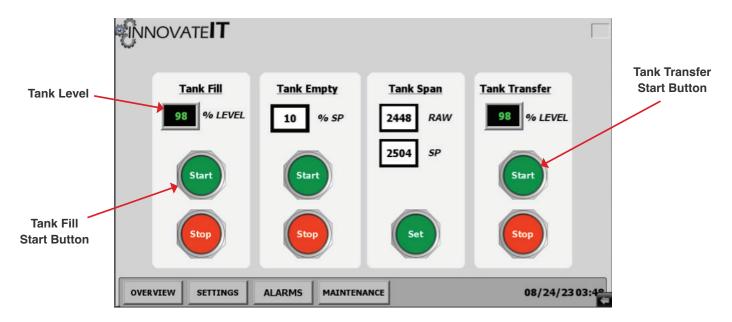


Fig. 4.1.4 - 1 - HMI Maintenance Screen and Tank Fill

## 4.1.5 Tank Transfer & Secondary Pump Purging

- 1. Return to the MAINTENANCE screen.
- 2. Ensure your RO applicator solenoids are open and water can flow freely to the wash.
- 3. Once the solenoids are open, press **START** on the **TANK TRANSFER** (Fig. 4.1.4 1).
- 4. After starting the TANK TRANSFER, prime the Transfer Pump again by following the instructions in step 7 of Section 4.1.3.
- 5. Allow the tank to drain to roughly 60% before pressing STOP on the TANK TRANSFER to remove any residual
- 6. Return to the **OVERVIEW** screen and press the **START** button (Fig. 4.1.5 1). If the system registers an alarm during this process, press the STOP button. Navigate to the ALARMS page and press RESET. Return to the **OVERVIEW** screen and press the **START** button again. This may occur a couple of times during startup as all the air is purged from the system.

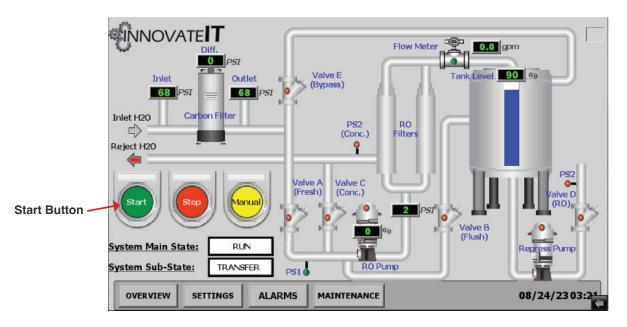


Fig. 4.1.5 - 1 - Starting the system from the HMI Overview screen

- 7. The system will now initialize. You will be able to see the differential pressure across the filters, pump performance, and the current GPM flow rate of the system.
- 8. With the system running, purge the Production Pump by following the instructions in step 5 of Section 4.1.3. This will remove any excess air stuck in the impellers.
- 9. Verify the Production Pump shuts down once the RO tank is full, and the system goes into FLUSH mode after 15min of inactivity.

The initial RO water produced will need to be dumped down the drain. During the first 2 hours of RO production the water is high concentrate. The initial TDS from the unit will be high (50-150 PPM) because of manufacturing chemicals rinsing from the dry membrane.

The TDS will slowly go down as the unit operates, stabilizing in the 1-20 PPM TDS range (based on the TDS of the feed water) within the first few hours of operation. If the TDS of the RO remains higher than 20 PPM a seal in the RO housing may be damaged. In this case, the operator will need to identify the damaged seal ring and replace it.

With new membranes, normal TDS will remain below 10 TDS.

#### 4.2 System Operation

#### NORMAL OPERATING CONDITIONS

The system has two normal operating conditions: Run/Production and Flush.

- Run/Production When the tank drops below 75%, the pump will ramp up speed to meet the targeted flow rate until the tank reaches 95%
- Flush Occurs after 15 minutes of inactivity. The flush replaces high TDS concentrate water that is surrounding the membranes with low TDS permeate water.

#### **ABNORMAL OPERATING CONDITIONS**

The system's only abnormal operating condition is when it enters into a Bypass.

- Bypass Occurs when the demand from the car wash exceeds the production capacity of the system and the tank level falls below 25%. The system will open the bypass valve and fill the tank with municipal water until it reaches 35%.
- The TDS of the water in the tank will be high momentarily due to the feed of high concentrate water.

# Service & Maintenance

### 5. Service & Maintenance

The best method to maintain this system is to take a few minutes daily to review and record the operational data from the system and examine the unit for leaks or any indication of a mechanical or electrical fault.

If a change in performance or operation is observed, it is essential to take corrective action quickly to minimize the potential damage to the membranes or other parts of the system.

There are elements of the system that will require normal maintenance actions. These items are listed in the following section.

## 5.1 Service Schedule

Table 5.1 - 1 - Service schedule

Check	Frequency	Process
Free Chlorine Level	1 x week	<ul> <li>While the unit is running, drain out a small amount of sample water from an outgoing ball valve on the carbon filter manifold. (Fig. 5.1 - 1). The ball valve has ¼" push connect built in for ease of use.</li> <li>If the result is free of chlorine (0.00 PPM or &lt;0.10 PPM) the unit carbon filter is working well. If not, the carbon filter will need to be replaced (see Section 7.2.1).</li> </ul>
TDS Level	1 x week	<ul> <li>While the unit is running, drain a small amount of sample water from the port at the bottom of each membrane.</li> <li>If the TDS levels exceed 20 PPM, membranes should be cleaned or replaced (see Section 7.2.2).</li> </ul>
Visual Inspection	Daily	<ul> <li>Check for leaks/dripping water from all system connections, manifolds, and pumps.</li> <li>Verify there are no bad hoses (bend, kink, bad connections, or rips).</li> </ul>
Production Pump/Transfer Pump Motor Inspection	Every 500 hours of operation <b>or</b> every 3 months (whichever occurs first)	<ul> <li>Check that the motor is clean.</li> <li>Check that the interior and exterior of the motor are free of dirt, oil, grease, water, and similar. Oily residue, paper, pulp, textile lint, and similar can accumulate and block the motor ventilation. If the motor is not properly ventilated, overheating can occur and cause early motor failure.</li> </ul>

Check	Frequency	Process
Production/Transfer Pump Inspection	1 x Month	<ul> <li>Check that the pump meets the required performance and is operating smoothly and quietly.</li> <li>Check that there are no leaks, particularly at the shaft seal</li> <li>Check that the motor is not overheating.</li> <li>Remove and clean all strainers or filters in the system.</li> <li>Check that the tripping function of the motor overload protection works.</li> <li>Check the operation of all controls.</li> <li>If the pump is not operated for unusually long periods, maintain the pump in accordance with these instructions. In addition, if the pump is not drained, the pump shaft must be manually rotated or run for short periods of time at monthly intervals.</li> </ul>

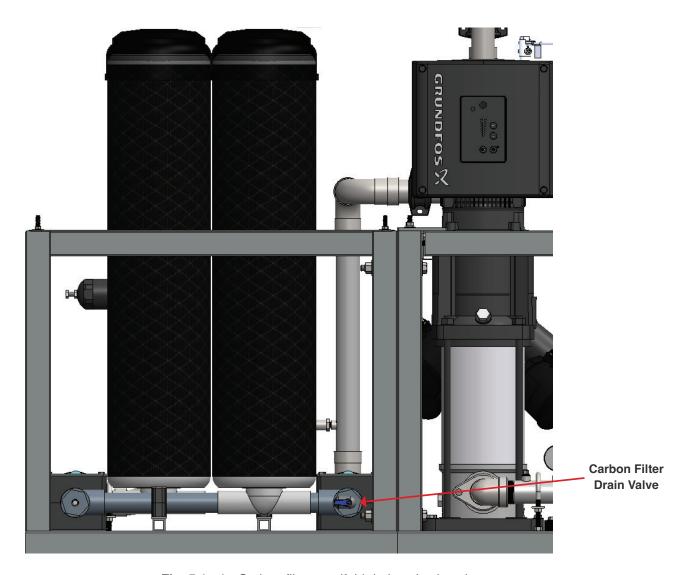


Fig. 5.1 - 1 - Carbon filter manifold drain valve location

# Troubleshooting

## 6. Troubleshooting

For product support, contact support@innovatelTcarwash.com, or call (518) 741-4200 (option 2).

HMI Alarm	Problem	Potential Causes	Solution
1	Sensor 01 (Flow Meter) Signal Fault	Sensor is disconnected	<ul> <li>Verify Flow Meter has power as indicated by the HMI</li> <li>Check M12 connection</li> </ul>
	Signal Fault	Signal received is out of range	Check wiring
2	Sensor 02 (Tank Level) Signal Fault	Sensor is broken or disconnected	Check for water in the plug     Replace sensor
3	Sensor 03 (Production Pump Discharge Pressure) Signal Fault	Sensor is broken or disconnected	Check wiring     Replace sensor
4	Sensor 04 (Carbon Filter Inlet) Signal Fault	Sensor is broken or disconnected	Check for water in plug     Replace sensor
5	Sensor 05 (Carbon Filter Outlet) Signal Fault	Sensor is broken or disconnected	Check for water in plug     Replace sensor
6	Sensor 06 (Temperature) Signal Fault	Signal received is out of range	Check wiring or cabling from the Flow Sensor on the top of the RO skid

HMI Alarm	Problem	Potential Causes	Solution
		Municipal Water Supply is turned     OFF to unit	Verify municipal water is turned ON
7	Pump Discharge Low Pressure Switch failed to close	Low outlet pressure on the Carbon Block filter during 'Produce RO' sub-state	Replace filters if outlet pressure is under 5 psi during 'Produce RO' sub-state
		Valve A is not opening	<ul> <li>Verify the air regulator is set to, and reading, 80 psi</li> <li>Confirm Valve A solenoid is opening indicated by the red light on the solenoid</li> <li>Confirm Valve A (ASCO Valve) is opening indicated by red nipple visible on head of valve</li> <li>Verify there are no leaks in the air line</li> </ul>
		Air supply is OFF or less than 80 psi	<ul> <li>Verify the air regulator is set to, and reading, 80PSI</li> <li>Verify Valve A is opening</li> <li>Verify there are no leaks in the air line</li> </ul>
			A failed switch (or corrosion in the connector) can cause a high resistance and cause the system to fault
8	Pump Discharge VFD Relay	VFD is faulted	<ul> <li>Consult Grundfos manual for VFD error code</li> <li>If no code is displayed, check wiring</li> </ul>
9	Transfer Pump Motor Starter Overload Relay	Overload relay is tripped	<ul> <li>Reset overload relay</li> <li>Confirm dial is set to 3.75 A</li> <li>Examine motor for shorts</li> </ul>
10	Production Pump pressure over limit	The system is demanding an unachievable flow rate	Lower the MAX Production Flow Rate on the <b>SETTINGS</b> screen
11	Carbon Filter differential pressure is too high	Carbon filters are clogged	<ul> <li>Replace filters</li> <li>If the issue persists or filters require constant replacement, a 5-micron pre-filter may be required</li> </ul>
12	Bad quality Production Pump feedback signal	PLC is receiving an invalid input	Confirm analog output pump settings

HMI Alarm	Problem	Potential Causes	Solution
13	Production Pump not running	PLC is not receiving a run relay signal from the Production Pump	<ul><li>Confirm pump relay output settings</li><li>Check wiring and relay operation</li></ul>
		No flow or restricted flow on the RO Out line	<ul> <li>Verify there are no restrictions downstream</li> <li>If feeding a valve bank, verify all downstream valves are timed properly</li> </ul>
14	Transfer Pump Flow Switch is open	Valve D is not opening	<ul> <li>Verify the air regulator is set to, and reading, 80 psi</li> <li>Confirm Valve D solenoid is opening indicated by the red light on the solenoid</li> <li>Confirm Valve D (ASCO Valve) is opening indicated by red nipple visible on head of valve)</li> <li>Verify there are no leaks in the air line</li> </ul>
15	Low pressure during Clean/Flush	RO membranes are fouled or clogged	Replace membranes
16	Concentrate Flow Switch failed to close	Municipal Inlet pressure is too high	<ul> <li>Verify Inlet pressure is &lt;60 psi</li> <li>May require the addition of a pressure restrictor to the Inlet</li> </ul>
		Switch failed	Replace flow switch
17	Production tank has overfilled	Valve A is stuck open	<ul> <li>Confirm operation of Valve A</li> <li>Verify the air regulator is set to, and reading, 80 psi</li> <li>Confirm Valve A (ASCO Valve) is opening indicated by red nipple visible on head of valve)</li> <li>Confirm Valve A solenoid is opening indicated by the red light on the solenoid</li> <li>Verify there are no leaks in the air line</li> </ul>
18	Emergency Stop has been depressed	Emergency Stop button engaged	Twist to release Emergency Stop button     Check wiring
19	Production Tank not spanned, default value used	Production Tank not spanned	<ul> <li>Fill tank to 100%</li> <li>With tank filled, navigate to the MAINTENANCE screen on the HMI and press SET under TANK SPAN</li> </ul>
20	Carbon Filter Inlet and Outlet sensors reversed	Inlet and outlet sensors have been swapped	Swap the sensor cables on the carbon block

## **Spare Parts**

## 7.1 Recommended Spare Parts

Below is a list of recommended spare parts that may require replacement during the course of system operation.

innovateIT Product Number	Description
RO-MBRN-440I	RO Membrane
RO-CBF-CAT-01230065	3 Micron Carbon Filter
RO-HSNG-80S30-1	Membrane Housing
RO-HS-11/2BKFRNTR200RL	Hose Clamps - 1.5" Hose

#### 7.2 Spare Part Replacement

#### CARBON FILTER (see Fig. 7.2 - 1)

- Before starting, close the ball valve from your municipal feed water supply line.
- 2. Turn 480VAC Main Disconnect switch on the front of the electrical enclosure to the OFF position.
- 3. Verify the feed pressure is 0 psi.
- 4. Press down the red air valve on the top of the carbon filter housing cover to bleed air out of the system.
- 5. Carefully remove the snap ring from the cover of the filter housing and remove the cap.
- 6. Remove the filter using the tabs at the top of the filter.
- 7. Apply a generous coating of silicone grease to the two o-rings at the bottom of the new filter.
- 8. Insert the new filter into the housing.
- 9. Apply a generous coating of silicone grease to the filter cover and reinsert into the housing.
- 10. Reinstall the snap ring starting with the tail and working around to the peg and ensure it is fully seated.
- 11. Turn 480VAC Main Disconnect switch on the front of the electrical enclosure to the ON position.
- 12. Crack open your municipal water supply line ball valve.
- 13. Slowly open the line to allow water to flow back into the system.
- 14. Refer to Section 4 Startup & Operation of the RO System manual for instructions on filling and purging the RO System before bringing it back online.

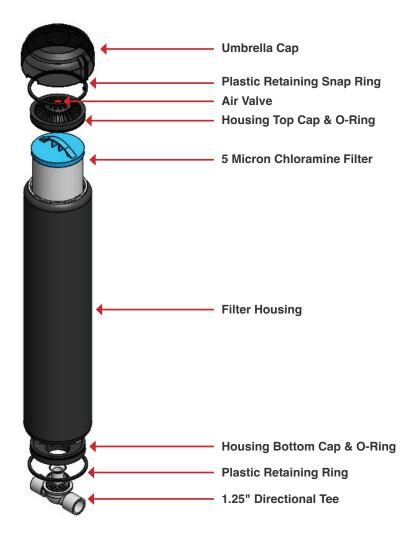


Fig. 7.2 - 1 - Carbon block components

#### RO MEMBRANE (see Fig. 7.2 - 2)

- 1. Inspect all seals prior to installation and ensure there are no nicks or tears.
- 2. Turn 480VAC Main Disconnect switch on the front of the electrical enclosure to the OFF position.
- 3. Verify the feed pressure is 0 psi.
- 4. Open the lower membrane ball valve to drain the membrane housing.
- 5. Disconnect the flow switch sensor cable.
- 6. Remove the split clamps from the top manifold.
- 7. Remove the top manifold from the top of the membrane.
- 8. Remove the spiral snap ring.
- 9. Remove the plumbing from the top of the membrane cap.
- 10. Rotate the membrane cap counterclockwise and remove it from the top of the membrane.
- 11. Thread four heavy duty zip ties through the openings and the top of the membrane to create handles.
- 12. Using the handles, remove the membrane from the housing.
- 13. Apply a generous coating of silicone grease to the O-ring on the lower cap of the new membrane.
- 14. Attach the membrane cap to the bottom of the new membrane.
- 15. The feed water flow runs from the top to the bottom of the membrane housings.

#### NOTE

The membrane brine seal (black seal at one end of the membrane must be located at the feed port end (top port) to ensure proper flow of feed water through the membrane.

- 16. Apply a generous coating of silicone grease to the brine seal on the opposite end of the membrane
- 17. Thread four heavy duty zip ties through the openings to create handles.
- 18. Using the handles, insert the membrane into the housing from the top opening.

#### NOTE

Take extra care when lowering the new membrane into the housing. Do not drop it or press down with too great of a force. Ensure O-rings are not damaged during insertion, as this will cause untreated water to leak into the permeate.

- 19. If the membrane is seated correctly, there should be approximately 9.5" from the top of the membrane to the top of the housing.
- 20. Install the top membrane cap and ensure is locked into place.
- 21. Apply a generous coating of silicone grease to the membrane's top plumbing and attach it to the membrane cap.
- 22. Reinstall the spiral snap, ring, and ensure it is fully seated.
- 23. Reattach the top manifold and split clamps.
- 24. Reconnect the flow switch sensor cable.
- 25. Close the membrane ball valve.
- 26. Turn 480VAC Main Disconnect switch on the front of the electrical enclosure to the ON position.
- 27. Crack open your municipal water supply line ball valve.
- 28. Slowly open the line to allow water to flow back into the system.
- 29. Refer to Section 4 Startup & Operation of the RO System manual for instructions on filling and purging the RO System before bringing it back online.

#### NOTE

New membranes are installed dry. It will take a few hours of operation for the manufacturing chemicals to flush off the surfaces of the membrane and the RO TDS to drop below 20.

After replacing a membrane, the initial RO production should be dumped to the drain until the TDS of the water is at normal operating levels.

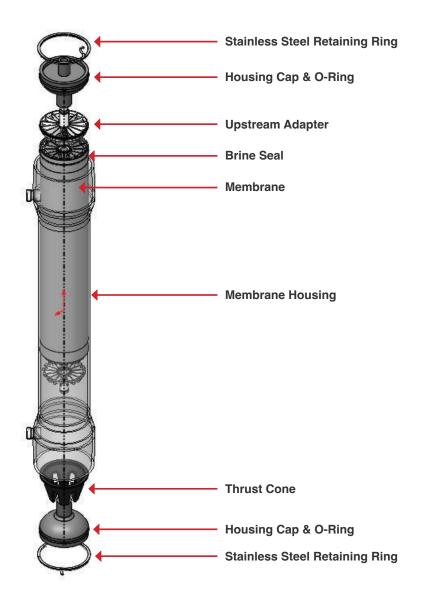
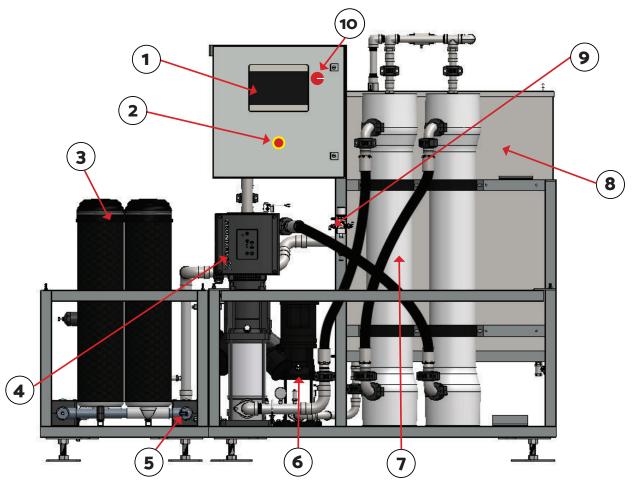
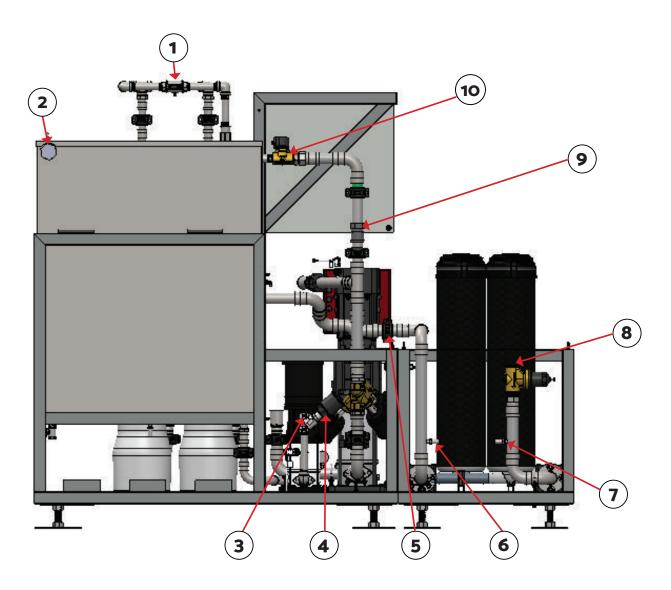


Fig. 7.2 - 2 - Membrane components

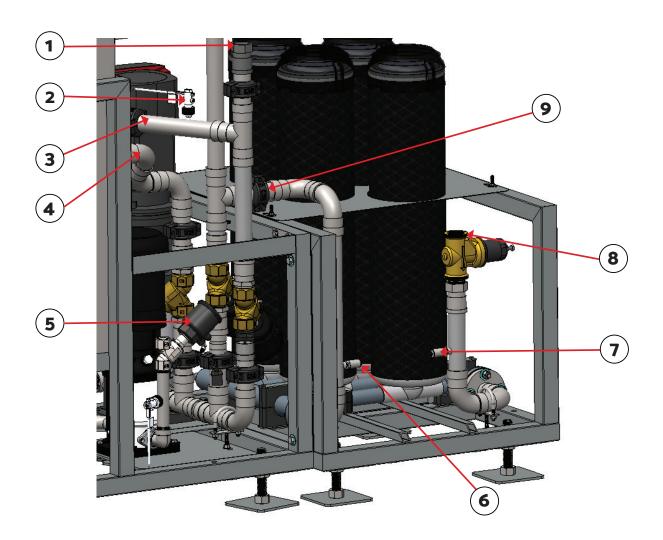
# Appendix 1 - System Identification



#	Component
1	Human Machine Interface (HMI)
2	Emergency Stop Push Button
3	Carbon Block Filters
4	Production Pump
5	Carbon Filter Drain Valve
6	Transfer (Re-Pressurization) Pump
7	Membranes
8	Storage Tank
9	Air Regulator
10	480VAC Main Disconnect

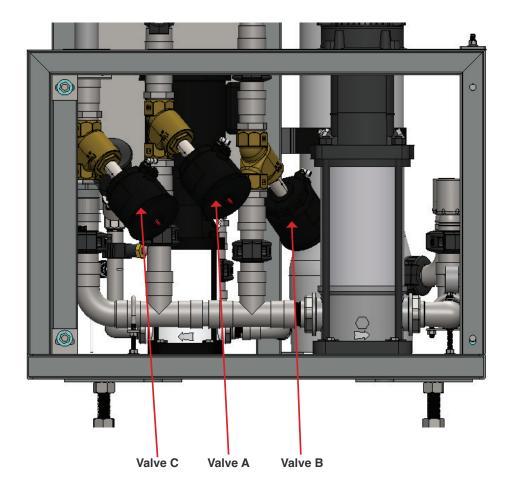


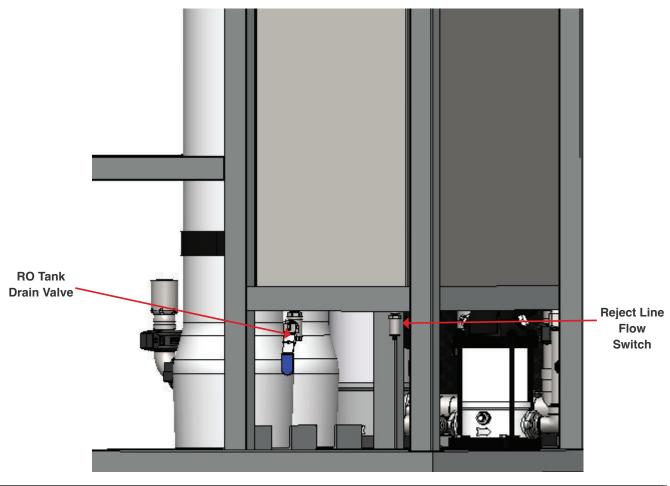
#	Component
1	Flow Meter
2	Overflow Connection
3	Spot-Free Outlet
4	Valve D
5	Groove Coupling/Nipple
6	Carbon Pressure Outlet Transducer
7	Carbon Pressure Inlet Transducer
8	Municipal Water Inlet
9	Reject Outlet
10	Valve E



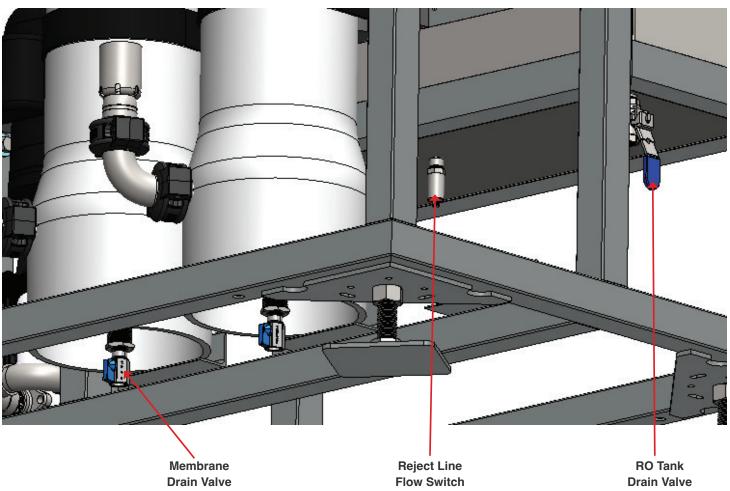
#	Component
1	Reject Outlet
2	Reject Line Flow Switch
3	Reject Line
4	Membrane Flush Line
5	Valve D
6	Carbon Pressure Outlet Transduc- er
7	Carbon Pressure Inlet Transducer
8	Municipal Water Inlet
9	Groove Coupling/Nipple

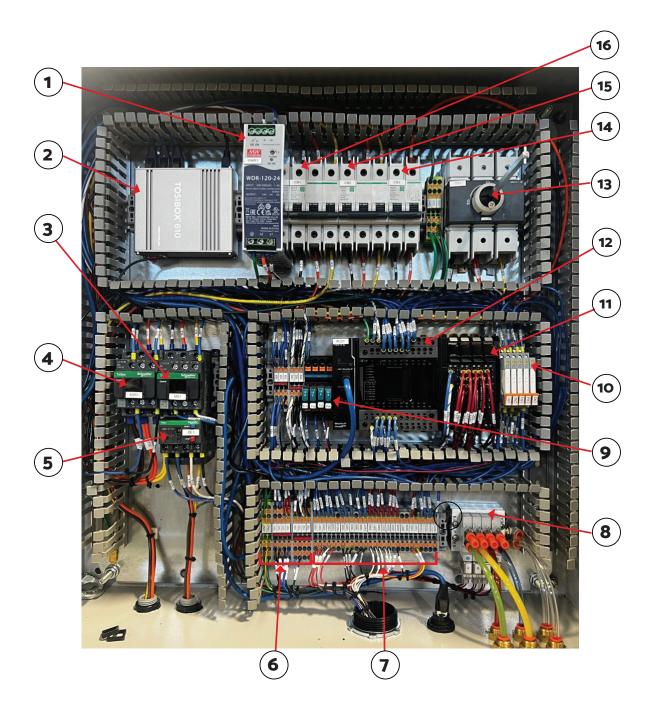








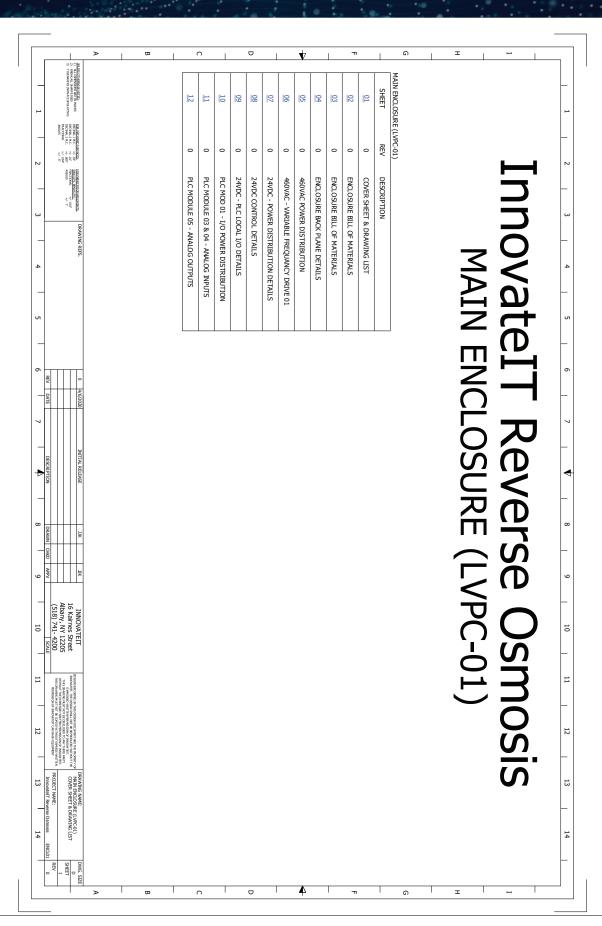


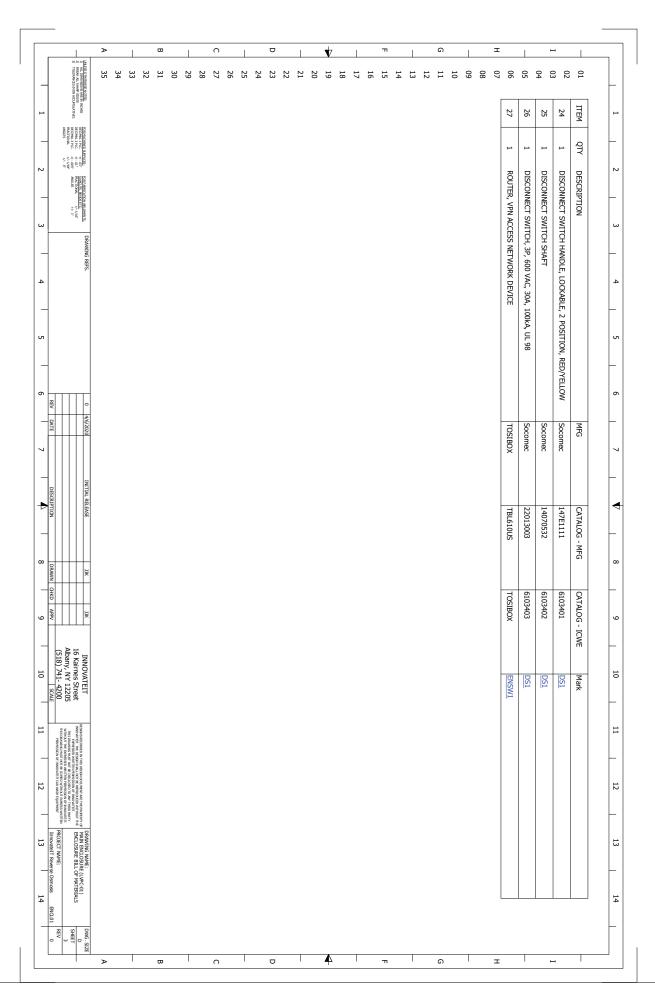


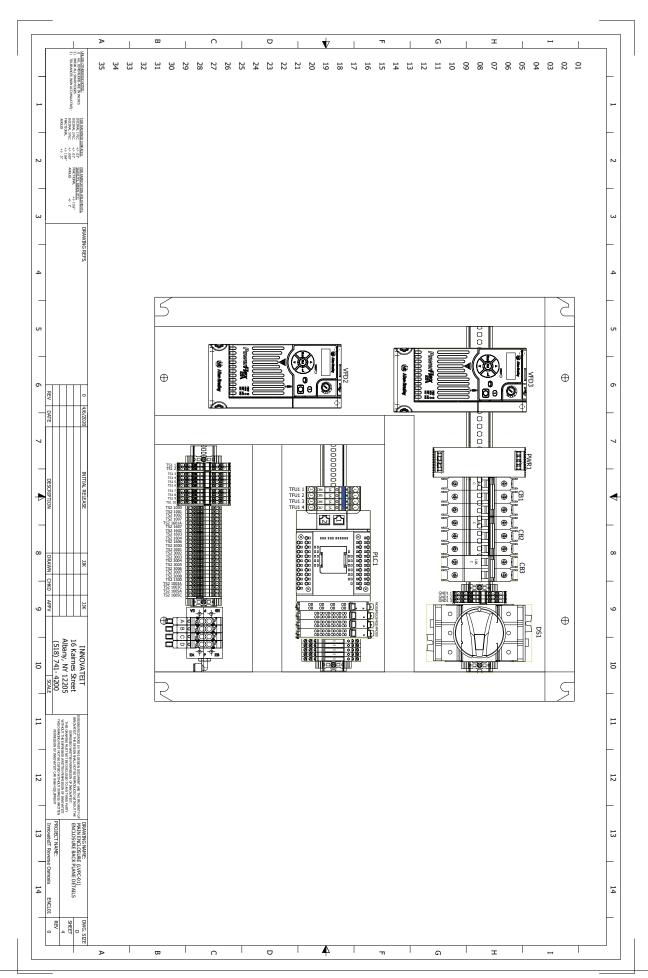
#	Component
1	Power Supply (PWS) 480VAC to 24VDC
2	VPN Tosibox
3	Transfer Pump Contactor (MS1)
4	E-Stop Contactor (ESR1)
5	Transfer Pump Overload Coil (OL1)
6	24VDC Terminal Strips
7	PLC (I/O) Terminal Strips
8	Air Valve Manifold

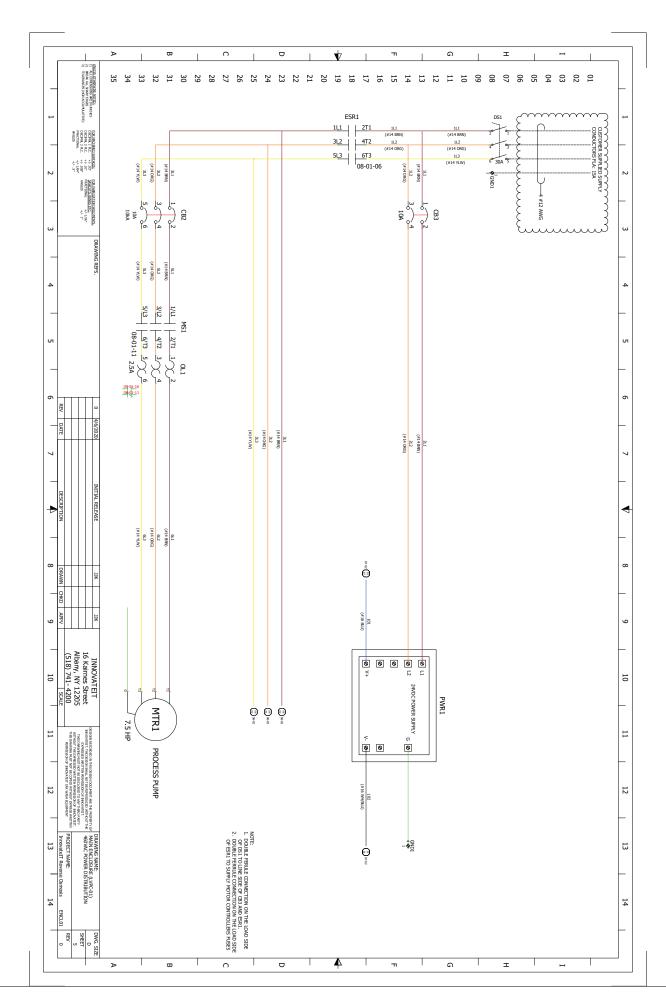
#	Component
9	24VDC Components Fuse
10	Circuit Relay (CR 1-5)
11	PLC (I/O)
12	PLC
13	Main Disconnect (DS1)
14	Power Supply BRK (CB3)
15	Transfer Pump BRK (CB2)
16	Production Pump BRK (CB1)

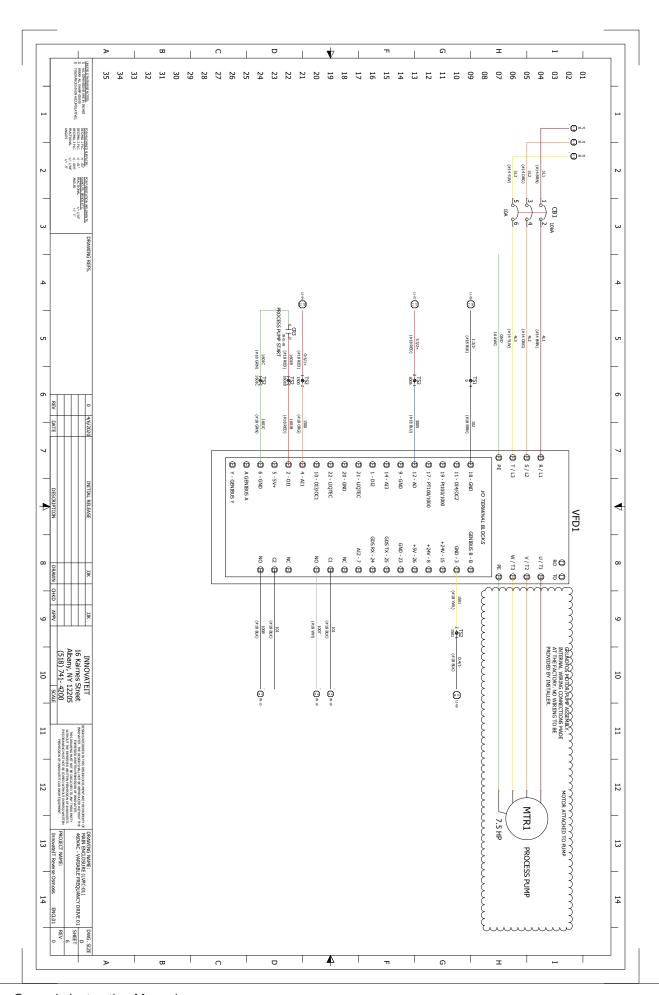
## **Appendix 2 - Electrical Schematic**

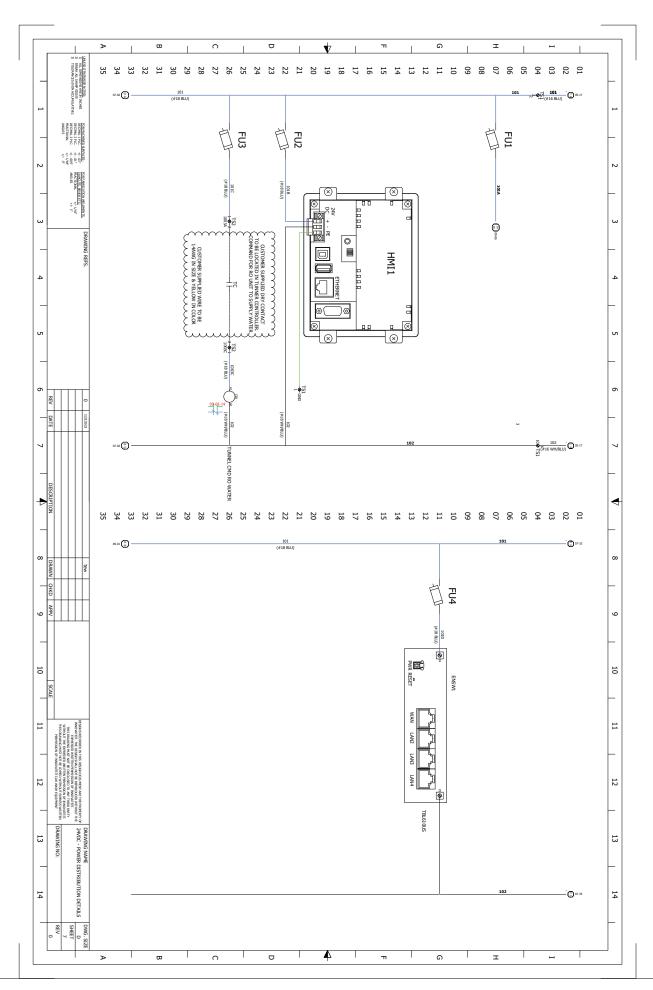


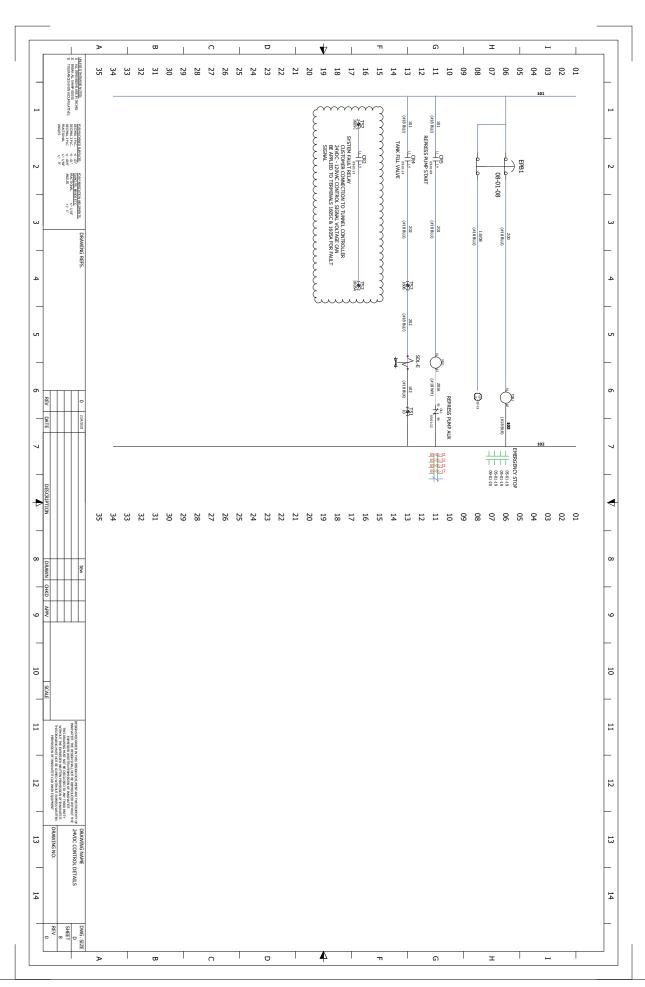


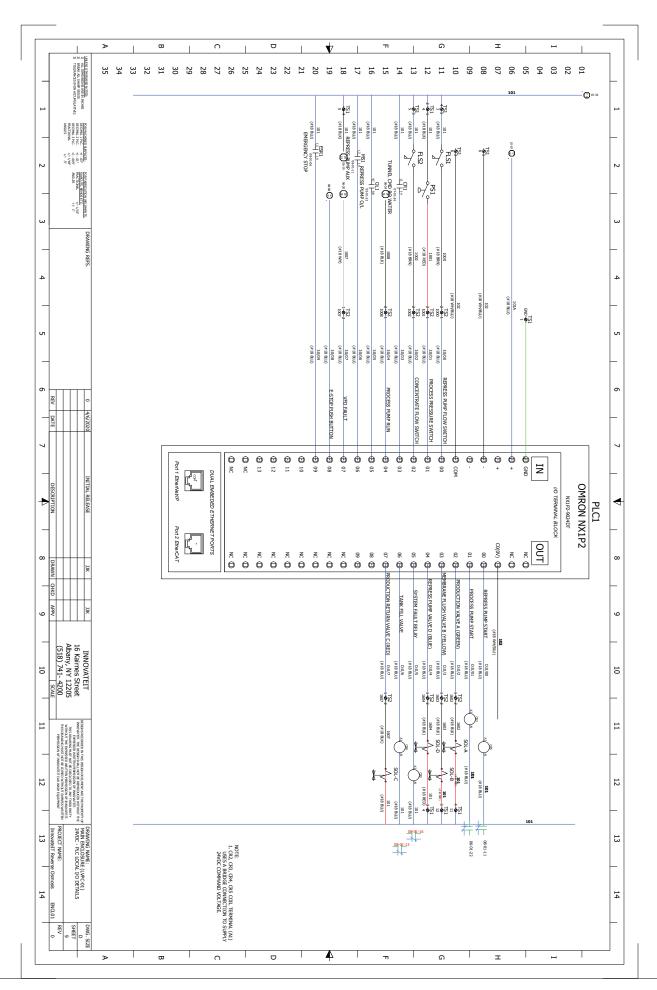


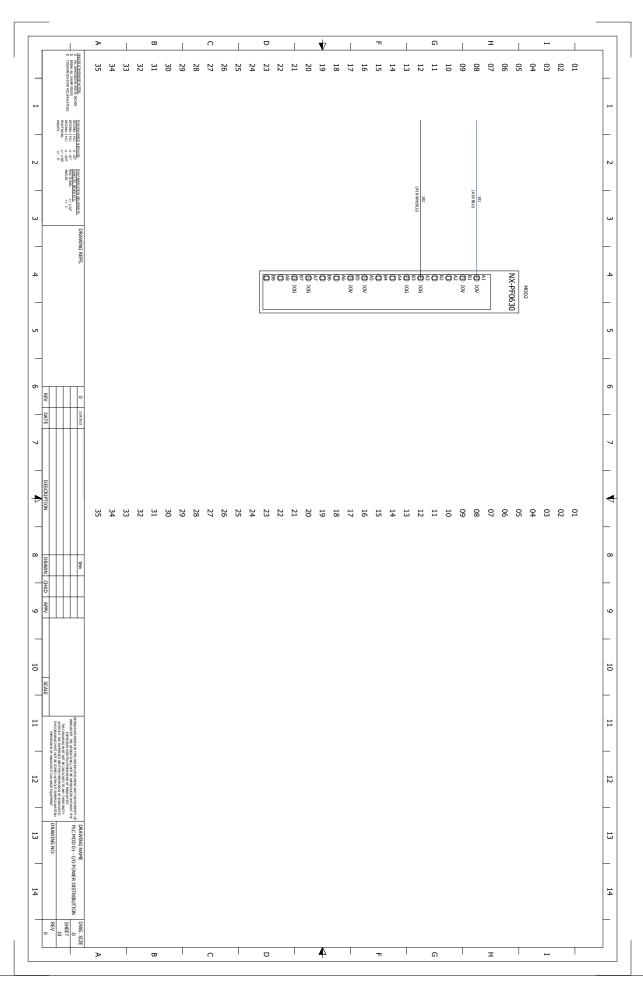


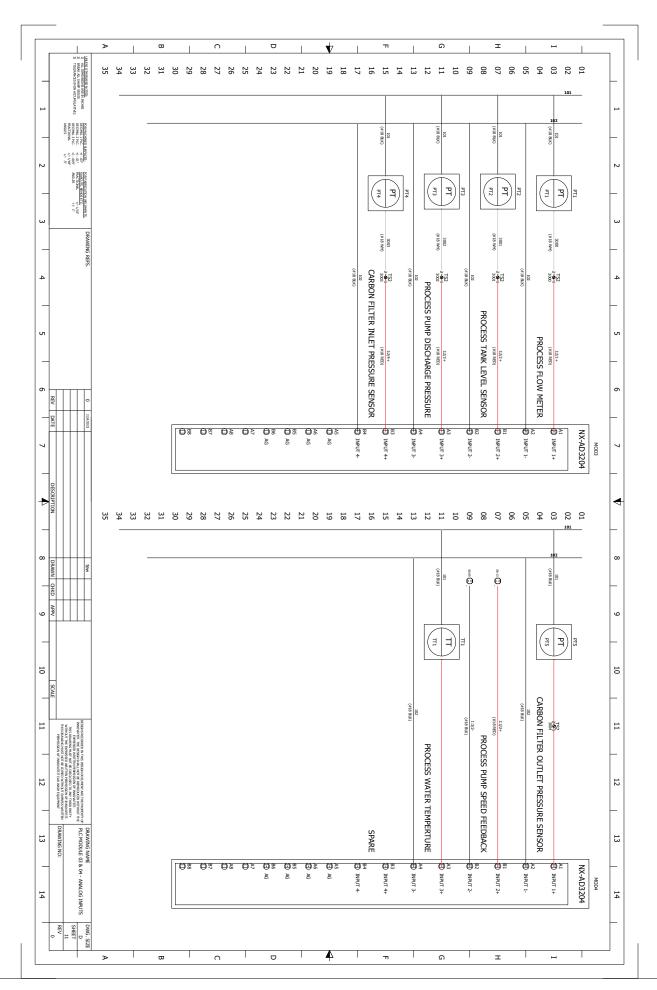


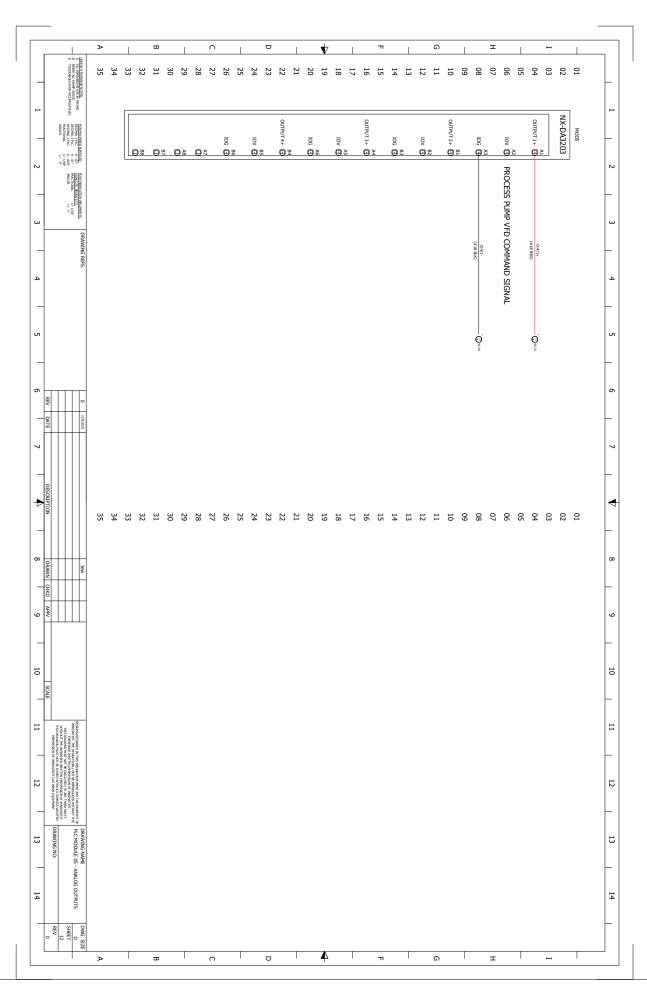






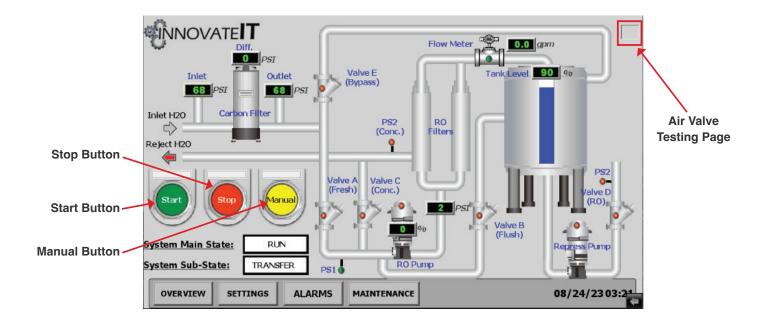




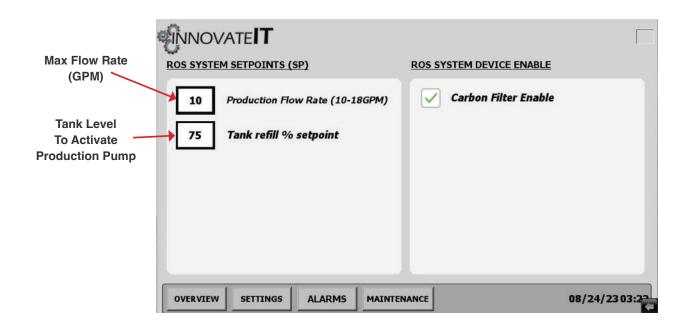


# **Appendix 3 - HMI Screens**

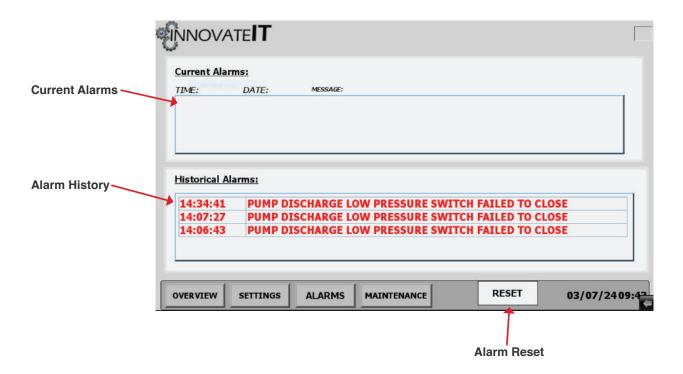
### Overview



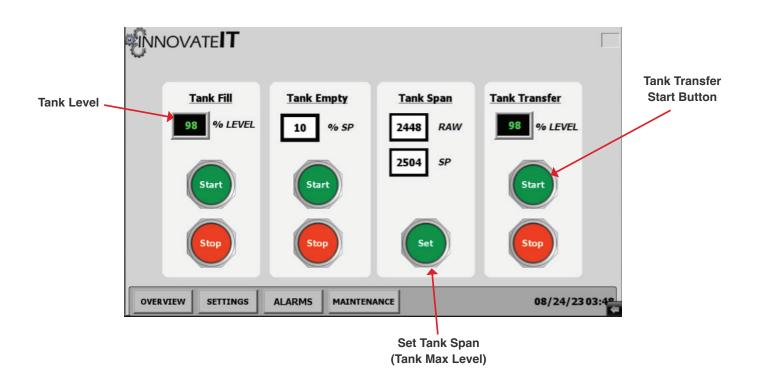
### Settings



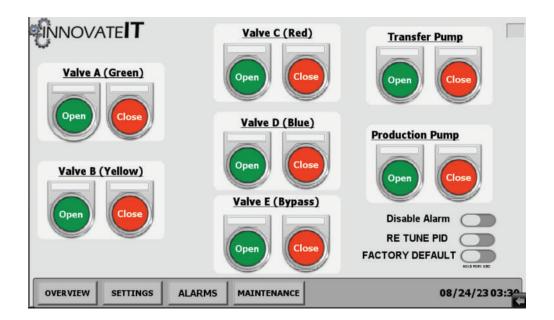
#### **Alarms**



### Maintenance



## Air Valve Testing Page



## **Appendix 4 - Glossary of Terms**

Reverse Osmosis - A water purification technology that uses a semi-permeable membrane to remove dissolved substances from the water. In reverse osmosis, an applied pressure is used to overcome osmotic pressure, forcing water molecules to pass through the membrane while all dissolved solids remain in the feed water side of the membrane.

Transfer Pump (Re-Pressurization Pump) - A pump that delivers RO water to a wash, which is run by a command from the wash tunnel

Production Pump - VFD pump that matches the pump speed with municipal water pressure, to ensure the system delivers maximum RO water to the tunnel.

Thin Film Composite Membrane (TFC) - Thin Film Composite (TFC) membranes are a special type of RO membrane which offers high efficiency, long life and resistance to most adverse water conditions. The membrane material is very sensitive to free chlorine. If the feed water is chlorinated a chlorine pre-filter must be used to protect the membrane.

Municipal Feed Water - The incoming water supply which is directed into the membrane for processing.

Product Water (RO Product) - The purified water that has been separated from the feed water stream by the reverse osmosis membranes.

**Recovery** – The amount of RO Product water produced as a percent of the total amount of feed water.

Example: If the system feed flow is 20 GPM and the RO Product produced is 10 GPM, then the recovery would be 50%.

Reject Water (RO Reject or Concentrate) - The portion of the feed water that does not pass through the RO membrane and is delivered to the Reject Tank. This water has a higher level of impurities than the municipal feed water and is captured in storage tank for other uses in the wash system.

Percent Rejection – The percentage of TDS removed from the feed water. Membranes typically reject greater than 99.5 % of the dissolved solids which are present in the feed water.

Example: If the incoming feed water is 200 TDS, the RO water will measure approximately 1 ppm TDS.

Dissolved Solids (TDS) - TDS is measured in parts per million (PPM). The innovateIT RO system is designed to operate with feed water with TDS levels up to 1000 PPM which is much higher than general municipal water standards.

Parts Per Million (PPM) - PPM is the standard measure of total dissolved solids where 1 PPM is equivalent to 1ml / Liter of liquid. Generally, TDS levels below 20 PPM will provide a spot free rinse. Above 20 ppm the operator will see visible outline on glass or dark painted if water spots are allowed to remain on the surface.

Membrane Flush Cycle - RO membrane flush cycle starts 15 minutes after the tank is filled (flush cycle only starts if the wash tunnel does not demand RO water from the unit). Flushing the membranes increases the longevity of the membrane and reduces scaling build up.